

**COMMUNICATION CENTER
ACTIVITY REPORT**

Southampton County Sheriff's Office
2008 Emergency Communications Center Activity

	September	Year To Date 2008
Law Enforcement Calls Received	431	3,612
Fire Calls Received	38	372
Rescue Calls Received	115	1,044
Animal Control Calls Received	86	820
Game Warden Calls Received	3	77
Senior Citizen Program Calls	540	5,022
Administrative Line Calls	6,108	63,740
911 Landline Calls	248	2,769
911 Wireless Calls	413	4,163

Year-To-Date

Cell 911 vs Total 911	60.05%	Cell 911 vs All	5.89%	All 911 vs Total	9.81%
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Busiest day of the week

Sunday	612	9.0%
Monday	1,128	16.7%
Tuesday	1,140	16.8%
Wednesday	973	14.4%
Thursday	1,069	15.8%
Friday	1,049	15.5%
Saturday	798	11.8%
	6,769	

Total calls by day of the week.
For current month only.

For year-to-date.

Busiest day of the week

Sunday	7,494	10.6%
Monday	11,029	15.6%
Tuesday	10,927	15.4%
Wednesday	10,971	15.5%
Thursday	11,123	15.7%
Friday	10,795	15.3%
Saturday	8,393	11.9%
	70,732	

****Current Month Ring Time Statistics**

"How fast we answer the phone"

0 to 6	4,218	80.3%
7 to 12	800	15.2%
13 to 18	146	2.8%
> 18	87	1.7%
	5,251	

Amount of time (in seconds) it takes for the dispatcher to answer calls.

Year-To-Date Ring Time Statistics

"How fast we answer the phone"

0 to 6	44,191	80.6%
7 to 12	7,815	14.3%
13 to 18	1,808	3.3%
> 18	1,024	1.9%
Year	54,838	

Southampton County Sheriff's Office
2008 Emergency Communications Center Activity Continued

By The Hour - Current

0000	148	2.2%
0100	115	1.7%
0200	61	0.9%
0300	82	1.2%
0400	81	1.2%
0500	113	1.7%
0600	167	2.5%
0700	273	4.0%
0800	540	8.0%
0900	504	7.4%
1000	501	7.4%
1100	415	6.1%
1200	399	5.9%
1300	396	5.9%
1400	418	6.2%
1500	447	6.6%
1600	426	6.3%
1700	250	3.7%
1800	310	4.6%
1900	297	4.4%
2000	233	3.4%
2100	213	3.1%
2200	132	2.0%
2300	248	3.7%
6,769		

Calls received per hour.

Peak calls being from 7AM to 7PM with total calls and percentages for current month (below left) and yearly totals (below right).

Current

Peak Calls Are	
From 0700 To 1900	
5,176	76.5%

Year-to-date

Peak Calls Are	
From 0700 To 1900	
37,177	77.2%

By The Hour - Year-to-date

0000	809	1.7%
0100	593	1.2%
0200	488	1.0%
0300	385	0.8%
0400	480	1.0%
0500	923	1.9%
0600	1,839	3.8%
0700	3,182	6.6%
0800	3,284	6.8%
0900	3,241	6.7%
1000	2,879	6.0%
1100	2,813	5.8%
1200	2,817	5.8%
1300	2,998	6.2%
1400	3,399	7.1%
1500	3,264	6.8%
1600	2,877	6.0%
1700	2,337	4.9%
1800	2,115	4.4%
1900	1,971	4.1%
2000	1,712	3.6%
2100	1,416	2.9%
2200	1,394	2.9%
2300	942	2.0%
48,158		