



FEMA

## DISASTER ASSISTANCE

For homeowners, renters and businesses affected by  
Hurricane Isabel since September 18, 2003



Apply by Phone:

# 1-800-621-FEMA (3362)

*(1-800-462-7585 for those with speech or hearing impairment)*

**Please have the following information available when you call:**

- A phone number where we can reach you
- Social Security Number
- Current mailing address
- Address of the affected property
- Brief description of the damages
- Insurance information including policy number

*Assistance that may be available includes: disaster funds for temporary housing such as rental assistance and repair of primary residences; low interest loans to renters and homeowners to repair homes or replace personal property, as well as assist businesses; and funds to help meet serious disaster-related needs and expenses such as personal property, transportation, medical, dental and funeral costs, not met by insurance or other programs.*

If you are eligible for disaster assistance, you may choose to have the assistance check deposited directly into your bank account.  
Provide this information **ONLY** when YOU call the number above.

Government disaster assistance covers basic needs only and will not normally compensate you for your entire loss. If you have insurance, the government may help pay for basic needs not covered under your insurance policy. Some disaster aid does not have to be paid back, while other forms of help may come in the form of loans.

*Disaster recovery assistance is available without regard to race, color, sex, religion, national origin, age, disability, or economic status. If you or someone you know has been discriminated against, you should call FEMA at 800-621-3362 (TTY 800-462-7585) or contact your State Office of Equal Rights.*