

**COMMUNICATION CENTER
ACTIVITY REPORT**

Southampton County Sheriff's Office
2008 Emergency Communications Center Activity

	November	Year To Date 2008
Law Enforcement Calls Received	423	4,495
Fire Calls Received	38	470
Rescue Calls Received	104	1,269
Animal Control Calls Received	54	950
Game Warden Calls Received	4	90
Senior Citizen Program Calls	540	6,120
Administrative Line Calls	5,534	75,336
911 Landline Calls	296	3,065
911 Wireless Calls	440	5,092

Year-To-Date

Cell 911 vs Total 911	62.42%	Cell 911 vs All	6.10%	All 911 vs Total	9.77%
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Busiest day of the week

Sunday	770	12.3%
Monday	991	15.9%
Tuesday	950	15.2%
Wednesday	1,000	16.0%
Thursday	825	13.2%
Friday	863	13.8%
Saturday	839	13.4%
	6,238	

Total calls by
day of the week.
For current month
only.

For year-to-date.

Busiest day of the week

Sunday	8,885	10.6%
Monday	12,918	15.4%
Tuesday	12,898	15.4%
Wednesday	13,113	15.6%
Thursday	13,062	15.6%
Friday	12,901	15.4%
Saturday	10,040	12.0%
	83,817	

****Current Month Ring Time Statistics**

"How fast we answer the phone"

0 to 6	4,015	81.6%
7 to 12	738	15.0%
13 to 18	105	2.1%
> 18	62	1.3%
	4,920	

Amount of time (in seconds)
it takes for the dispatcher to
answer calls.

Year-To-Date Ring Time Statistics

"How fast we answer the phone"

0 to 6	52,386	80.4%
7 to 12	9,523	14.6%
13 to 18	2,104	3.2%
> 18	1,167	1.8%
Year	65,180	

Southampton County Sheriff's Office
2008 Emergency Communications Center Activity Continued

By The Hour - Current

0000	129	2.1%
0100	82	1.3%
0200	105	1.7%
0300	41	0.7%
0400	65	1.0%
0500	54	0.9%
0600	78	1.3%
0700	183	2.9%
0800	285	4.6%
0900	556	8.9%
1000	419	6.7%
1100	446	7.1%
1200	433	6.9%
1300	355	5.7%
1400	398	6.4%
1500	385	6.2%
1600	435	7.0%
1700	375	6.0%
1800	281	4.5%
1900	338	5.4%
2000	250	4.0%
2100	231	3.7%
2200	189	3.0%
2300	125	2.0%
6,238		

Calls received per hour.

Peak calls being from 7AM to 7PM with total calls and percentages for current month (below left) and yearly totals (below right).

Current

Peak Calls Are	
From 0700 To 1900	
4,889	78.4%

Year-to-date

Peak Calls Are	
From 0700 To 1900	
37,177	77.2%

By The Hour - Year-to-date

0000	809	1.7%
0100	593	1.2%
0200	488	1.0%
0300	385	0.8%
0400	480	1.0%
0500	923	1.9%
0600	1,839	3.8%
0700	3,182	6.6%
0800	3,284	6.8%
0900	3,241	6.7%
1000	2,879	6.0%
1100	2,813	5.8%
1200	2,817	5.8%
1300	2,998	6.2%
1400	3,399	7.1%
1500	3,264	6.8%
1600	2,877	6.0%
1700	2,337	4.9%
1800	2,115	4.4%
1900	1,971	4.1%
2000	1,712	3.6%
2100	1,416	2.9%
2200	1,394	2.9%
2300	942	2.0%
48,158		