



SOUTHAMPTON COUNTY OPERATIONAL UPDATES COVID-19 EMERGENCY

March 27, 2020

SOUTHAMPTON COUNTY OFFICE CENTER

County offices and facilities are CLOSED to the public until further notice. County employees will still report for work and all essential County services will be maintained during the closure. To conduct County business, please visit www.southamptoncounty.org to find the department you need to work with.

- Treasurer's Office – for assistance, call 757-653-3025. Payments may be made to the Treasurer's Office online at www.southamptoncounty.org, by telephone at 1-877-233-0739, or deposited in the drop-off box located on a pedestal near the front door of the Southampton County Office Center.
- Commissioner of the Revenue's Office – for assistance, call 757-653-3030 or 757-653-3032. If forms need to be returned or processed by our office, there is drop-off box located on a pedestal near the front door of the Southampton County Office Center. Real Estate assessment information is available on our website, www.vamanet.com. Mapping information is available on our website, www.southampton.interactivegis.com. If there is a problem loading this site, there is a direct link to it on the www.southamptoncounty.org homepage.
- Department of Social Services – for assistance, call 757-653-3080. The agency continues to accept Child Protective Services and Adult Protective Services referrals. The local number is 757-653-3113 and the Hotline number for CPS is 1-800-552-7096 and for APS is 1-888-832-3858. The Sheriff's Office number is 757-653-2100.



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You may apply for benefits online at <https://commonhelp.virginia.gov>, by phone at 1-855-635-4370, or for Medical Assistance only at 1-855-242-8282 (TDD: 1-888-221-1590).

You may also use the agency drop box to submit paperwork. Should you need a replacement EBT card, you may call 1-866-281-2448. You can also reach your benefit worker at 757-653-3080.

- Health Department – for assistance, call 757-653-3040. Public health clinical services are being provided out of the Franklin and Isle of Wight County Health Departments. These visits will be done by appointment only (no walk-ins to minimize foot traffic/stop gatherings in waiting rooms).

WIC Services are available by appointment at our IOW and Franklin Offices. We will also endeavor to extend these services by phone/computer as much as possible to minimize foot traffic into facilities.

For Environmental Services, call 757-653-3040 to schedule an appointment.

- Public Utilities – for assistance, call 757-653-3015. You can set up a water and sewer account, cancel water and sewer services, ask questions about your water/sewer bill, report a leak or back-up and make a payment arrangement, all over the telephone.
- County Administrator's Office – for assistance, please call 757-653-3015.



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VOTER REGISTRAR

For assistance, please call 757-653-9280. Citizens may register to vote, update voter registration information or request an absentee ballot online at <https://www.elections.virginia.gov/>

The deadline to register for the May 5, 2020 Town Election is Monday, April 13, 2020 (5:00 p.m. for in-person & 11:59 p.m. online).

The deadline to request an absentee ballot by mail for the May 5, 2020 Town Election is 5:00 p.m., Tuesday, April 28th. Due to mail service delivery we recommend requesting an absentee ballot in advance.

Voters are encouraged to apply online for Absentee Ballots using reason code 2A due to COVID-19.

COURTHOUSE

The Virginia Supreme Court has issued an Order declaring a Judicial Emergency in response to the Covid-19 pandemic. Effectively immediately and extending to Monday, April 6th, all non-essential, non-emergency Court proceedings in all Circuit and District Courts are **SUSPENDED** and all deadlines are tolled and extended for a period of 21 days.

- The Clerk of the Circuit Court is effectively "Closed to the Public," except for essential/emergency/critical services. Until April 6th, anyone with essential Court business will need to call the Clerk's office at 757-653-2200 for access and direction. Concealed handgun permits will be processed by mail only. The issuance of marriage licenses, passports, estate qualifications and other non-essential services are suspended.



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- The Combined General District and Juvenile & Domestic Relations Court is effectively "Closed to the Public," except for essential/emergency/critical services. Until April 6th, anyone with essential business will need to call 757-653-2673 for access and direction.
- The Commonwealth's Attorney's Office is effectively closed to the public. For questions, call 757-653-2045.

REFUSE CONVENIENCE SITES

All refuse convenience sites remain open and are operating on their normal schedule.

LAW ENFORCEMENT/FIRE/RESCUE

All public safety functions are operating on normal schedules. For emergencies, call **911**.

WALTER CECIL RAWLS LIBRARY

The library is closed indefinitely due to the Covid-19 virus threat. We will re-evaluate weekly to determine when the library will reopen. Staff who are able, will telework throughout the closure.

As always, our online resources are available to patrons through our website www.blackwaterilb.org and there are also free resources available for students; supplied from library vendors Midamerica Books, Scholastic and Audible.